



TERMS & CONDITIONS


HORSEBOX HIRE INFORMATION



*Thank you for choosing
CHS Horsebox Hire.*

*Please read the following terms
and conditions carefully before booking.*



 07359 215 446

 CHSHorseboxHire



HORSEBOX HIRE RATES & PRICING

FULL DAY HIRE

Monday - Friday	£95.00
Saturday - Sunday	£115.00
Bank Holidays	£115.00

SHORTER DURATION HIRES (MON-FRI)

6 Hour Hire	£80.00
4 Hour Hire	£65.00

WEEKEND & LONG TERM HIRES

Full Weekend Hire (Friday 7pm - Sunday 6pm)	£240.00
Full Week Hire	£500.00

SECURITY DEPOSIT & PAYMENTS



A £200 security deposit is required for all hires.



The security deposit is refundable upon the safe, clean, and timely return of the vehicle, minus any applicable charges.



Full payment is required at the time of booking if the hire date is within 4 weeks.



For bookings made more than 4 weeks in advance, a £50 non-refundable booking deposit is required to secure the booking.



Remaining balances must be paid four weeks before hire.



COLLECTION & RETURN POLICY

Standard return time is by 6pm on the final day of hire.
Late returns may incur additional charges.

EARLY COLLECTION (SUBJECT TO AVAILABILITY)

- Collection from 3pm the day before: £35
- Collection from 7pm the evening before: £15



PLEASE NOTE

- Customers are allowed 15 minutes either side of their scheduled collection time.
- Excessive lateness may result in cancellation without refund

DRIVER ELEGIBILITY

Only named and approved drivers listed on the booking form may drive the horsebox.



DRIVER REQUIREMENTS



Be aged 25-75



Hold a full valid UK driving licence for a minimum of 2 years



Complete the Hirer's Questionnaire



Provide a valid DVLA check code: gov.uk/view-driving-licence



DRIVER RESTRICTIONS



Previous driving convictions



Licence suspensions



More than 6 penalty points (last 5 years)



DVLA-notified medical conditions without approval



Declined/cancelled insurance policies



More than 1 at-fault accident or 2 claims (last 3 years)



ID & DOCUMENTATION REQUIRED

To confirm your booking, we require:

- Two forms of ID
- A copy of your driving licence (front and back)



ACCEPTED ID DOCUMENTS

- ✓ UK Passport
- ✓ Bank Statement or Utility Bill
- ✓ Credit Card Statement or Council Tax Bill
- ✓ Mortgage Statement
- ✓ HMRC Tax Code Notice
- ✓ Employment Payslip
- ✓ Mobile Phone Contract Statement

IMPORTANT

- All documents must be current and dated within the last 90 days
- Documents must clearly show your name and address
- If you hold a paper driving licence issued before 1988, additional photographic ID will also be required



FUEL POLICY

The horsebox will be supplied with a full tank of fuel and must be returned full.

Failure to return the vehicle with a full tank will result in:

- Fuel costs being deducted from the security deposit
- An additional £20 administration/refuelling fee



RETURN CONDITION & CLEANING

Horseboxes must be returned in the same condition as collected, including:

- ✓ Removal of personal belongings
- ✓ Thorough cleaning of horse area
- ✓ Removal of manure, hay, bedding & waste

Unsatisfactory returns may result in cleaning charges being deducted from the security deposit.

Cleaning charges of up to £50 may apply.



VEHICLE CONDITION CHECKS

A pre-hire walk-around video will record the vehicle's condition.

Any existing damage or concerns must be reported before departure.



INSURANCE & LIABILITY

Our horseboxes are fully insured; however:

- ✔ **The insurance excess is £500**
- ✔ **In the event of damage or an accident while the vehicle is in your care, you will be liable for the insurance excess**
- ✔ **The £200 security deposit may be retained and deducted from any outstanding damage costs**

The hirer is responsible for:

- ✔ **Damage caused by horses**
- ✔ **Speeding fines, parking tickets, congestion/ULEZ charges, and traffic offences**
- ✔ **Overloading offences and associated penalties**
- ✔ **Any loss or damage caused through negligence**



ACCIDENTS & BREAKDOWNS

- ✔ **You must contact us immediately**
- ✔ **A motor accident report form must be completed where applicable**
- ✔ **Breakdown recovery is included for mechanical failures**
- ✔ **Recovery costs following an accident may be chargeable to the hirer**



IMPORTANT SAFETY NOTICE



Please do **NOT** tie horses to the outside of the horsebox.



Please ensure all doors and partitions are secured before travel and pinned back using the provided hooks when not in use.



Please return both the cab and horse area in the same condition as provided.



We kindly ask all customers to take good care of the horsebox throughout their hire and wish you safe and happy travels!